

# Staff Survey 2010

Below are a series of questions and statements. Please answer all of them by ticking one box in each case. If you make a mistake, please make sure we can tell which is your final answer before returning the form. Please use the space at the end for any comments you would like to make and add further paper if you need to.

**Q1.** Considering the job I do, my working conditions are satisfactory

Strongly agree  Agree  Disagree  Strongly disagree

**Q2.** Considering the job I do, my working conditions and practices are safe

Strongly agree  Agree  Disagree  Strongly disagree

**Q3.** Threats of, or the risk of violence are a problem to me at work

Strongly agree  Agree  Disagree  Strongly disagree

**Q4.** The Council has done all it can to minimise the risk of violence to its staff

Strongly agree  Agree  Disagree  Strongly disagree

**Q5.** The relationships with the people I work with are satisfactory

Strongly agree  Agree  Disagree  Strongly disagree

**Q6.** I get help and support from my immediate colleagues when I need it

Strongly agree  Agree  Disagree  Strongly disagree

**Q7.** Bullying (e.g. offensive, intimidating or insulting behaviour) is a problem to me at work

Strongly agree  Agree  Disagree  Strongly disagree

**Q8.** Sexual harassment is a problem to me at work

Strongly agree  Agree  Disagree  Strongly disagree

**Q9.** I have experienced discrimination within the Council on the grounds of my sex, race, disability, age sexuality or religion

Strongly agree  Agree  Disagree  Strongly disagree

**Q10.** I can cope with the demands of my job

Strongly agree  Agree  Disagree  Strongly disagree

**Q11.** I have to work more than my contractual hours to get the job done

Strongly agree  Agree  Disagree  Strongly disagree

**Q12.** The amount of work I am expected to do is reasonable

Strongly agree  Agree  Disagree  Strongly disagree

**Q13.** I get sufficient training for my job

Strongly agree  Agree  Disagree  Strongly disagree

**Q14.** My job makes good use of my skills and abilities

Strongly agree  Agree  Disagree  Strongly disagree

**Q15.** Time pressures and deadlines that I work to are reasonable

Strongly agree  Agree  Disagree  Strongly disagree

**Q16.** I am aware of the Council's overall objectives

Strongly agree  Agree  Disagree  Strongly disagree

**Q17.** I understand clearly what my team's purpose and objectives are

Strongly agree  Agree  Disagree  Strongly disagree

**Q18.** I am consulted about changes that affect me

Strongly agree  Agree  Disagree  Strongly disagree

**Q19.** I am confident that when staff are consulted on departmental or team issues that their views are taken into account

Strongly agree  Agree  Disagree  Strongly disagree

**Q20.** I am confident that when staff are consulted on Council wide issues, their views are taken into account

Strongly agree  Agree  Disagree  Strongly disagree

**Q21.** How often do you have team meetings?

Weekly  Monthly  Don't have them

Fortnightly  Quarterly or less often

**Q22.** Issues raised at team meetings are dealt with or answered

Strongly agree  Agree  Disagree  Strongly disagree

**Q23.** I am kept informed about what is going on in the Council

Strongly agree  Agree  Disagree  Strongly disagree



**Q34.** My pay is fair for the job I do

Strongly agree  Agree  Disagree  Strongly disagree

**Q35.** I would like to get promotion within the Council

Strongly agree  Agree  Disagree  Strongly disagree

**Q36.** I would be paid more in other organisations for the job I do

Strongly agree  Agree  Disagree  Strongly disagree

**Q37.** My job security is reasonable

Strongly agree  Agree  Disagree  Strongly disagree

**Q38.** I feel valued by the Council for the work that I do

Strongly agree  Agree  Disagree  Strongly disagree

**Q39.** I get sufficient recognition for doing a good job

Strongly agree  Agree  Disagree  Strongly disagree

**Q40.** I get help and support from my manager when I need it

Strongly agree  Agree  Disagree  Strongly disagree

**Q41.** My immediate manager's style of working with me is one I like

Strongly agree  Agree  Disagree  Strongly disagree

**Q42.** My departmental senior manager's style of working is one I like

Strongly agree  Agree  Disagree  Strongly disagree

**Q43.** The work activities in my department are well co-ordinated

Strongly agree  Agree  Disagree  Strongly disagree

**Q44.** Senior managers can be relied on to do what they say they will do

Strongly agree  Agree  Disagree  Strongly disagree

**Q45.** I understand the part my work plays in achieving the department's service plan

Strongly agree  Agree  Disagree  Strongly disagree

**Q46.** I know what my personal work targets are for this year

Strongly agree  Agree  Disagree  Strongly disagree

**Q47.** Overall, considering the pay, training, workload and expectations, I have been given the right amount of responsibility

No - too high  Yes - about right  No - too low

**Q48.** Overall, taking everything into account, I am satisfied with my job

Strongly agree  Agree  Disagree  Strongly disagree

**Q49.** Where do you work?

Legal & Dem Services/C Exec	<input type="checkbox"/>	Housing Services	<input type="checkbox"/>	Business Services	<input type="checkbox"/>
Waste & Recycling	<input type="checkbox"/>	Planning	<input type="checkbox"/>	Env. Health	<input type="checkbox"/>
Revenues and Benefits	<input type="checkbox"/>	Financial Services	<input type="checkbox"/>	Community Services	<input type="checkbox"/>
Audit and Performance	<input type="checkbox"/>				

**Thank you for taking the time to complete the survey. Please return it to the Personnel Unit by 19 March at the latest.**

**Please make any comments in the space following. We are particularly interested in any practical ideas to improve working conditions, safety, consultation or ways to keep you informed.**

**Q50.** Are you happy for your comments to be published on Infolink?

No  Yes